

42 VKX

Troubleshooting

After batteries have been placed into the controller, the display is not lit:

- Batteries are exhausted or have the wrong polarity; replace batteries or check polarity.

When pressing the recessed clock adjustment button, hour figures on display do not flash:

- Recessed button has not been pressed correctly; press with a round point, avoid exerting strong pressure.

When pressing any button all symbols appear on display:

- Recessed button for time setting is blocked due to excessive pressure during use. Controller has been irreversibly damaged; replace with a new one.

When pressing start button, unit does not start and does not acknowledge signal with a beep:

- Main is switched OFF, switch it to ON.
- Controller batteries are exhausted; replace.
- Controller has not been pointed correctly to the unit receiver; turn controller off and repeat the operation in the correct direction.
- There are obstacles (curtains, walls, etc.) between the controller and the unit; repeat the operation after having removed the obstacles.
- Receiver on unit or the remote controller are under intense sun radiation; avoid direct sun on the unit, shut curtains or shades.
- Signal transmission is obstructed by severe interference by electromagnetic field; avoid sending signals when computers or household appliances (food processors, coffee grinders, etc.) are operating close by. Cellular or cordless telephones may also interfere with the control.

When pressing stop button unit does not turn off and does not acknowledge signal with a beep:

- Controller batteries are exhausted; replace.
- Controller has not been pointed correctly to the unit receiver; turn controller off and repeat the operation in the correct direction.
- There are obstacles (curtains, walls, etc.) between the controller and the unit; repeat the operation after having removed the obstacles.
- Receiver on unit or the remote controller are under intense sun radiation; avoid direct sun on the unit, shut curtains or shades.
- Signal transmission is obstructed by severe interference by electromagnetic field; avoid sending signals when computers or household appliances (food processors, coffee grinders, etc.) are operating close by. Cellular or cordless telephones may also interfere with the control.

When pressing stop button the unit acknowledges signal receipt with a beep, but fan will not stop and indicator P is on:

- Unit will stop after 30 sec.

When pressing any function button, controller shows the function requested on the display, but unit does not acknowledge signal receipt with a beep and does not carry out the function:

- Controller batteries are exhausted; replace.
- Controller has not been pointed correctly to the unit receiver; turn controller off and repeat the operation in the correct direction.
- There are obstacles (curtains, walls, etc.) between the controller and the unit; repeat the operation after having removed the obstacles.
- Receiver on unit or the remote controller are under intense sun radiation; avoid direct sun on the unit, shut curtains or shades.
- Signal transmission is obstructed by severe interference by electromagnetic field; avoid sending signals when computers or household appliances (food processors, coffee grinders, etc.) are operating close by. Cellular or cordless telephones may also interfere with the control.

When pressing any button display will not change:

- The triangle symbol \blacktriangle is on, as another signal is being transmitted; wait for signal \blacktriangle to disappear and repeat the operation.

Air conditioner will not start:

- Main supply switch is OFF; switch to ON.
- Fuses on main switch are burnt out; replace fuses.
- Wait for 3 minutes: protection against frequent compressor cycling is on if the symbol P is lit.
- Selected temperature is higher than the room temperature (or lower in the heating mode).

Air conditioner is not supplying enough cooling (or heating):

- Air flow cannot circulate freely.
- Dirty filters reduce air quantity circulating.
- Doors and/or windows are open.
- Fan speed has been set to low.
- Air flow direction is not correct.
- Selected temperature is not correct.

A slight mist is emitted from the unit:

- A slight mist, coming out of the unit air outlet, can be sometimes noticed during cooling operation. This is due to the cool air coming into contact with the room air.

A slight whistling noise is heard when the air conditioner starts or stops:

- This is due to the refrigerant beginning to circulate or an adjustment of the refrigerant pressures.

R indicator is flashing:

System malfunction.

Contact service organization after having made the following checks:

- Filters are clean.
- Air circulation is not obstructed.
- Outdoor unit coil is not obstructed with a severe reduction of air circulation.

Restart air conditioner after having corrected the faults.

Water vapour (mist) emanating from the outdoor unit:

- It is normal in heat pump operation, when defrost is automatically activated.

Unpleasant smells coming from the unit:

- Unpleasant smells can be caused by substances accumulated in the air filter. Switch the unit off and contact an authorised service centre to have the filters cleaned. Restart unit in the ventilation (fan only) mode and open windows to change room air.

Strange noises coming from the unit:

- Occasionally the unit can emit some strange short noises during operation or when it has stopped. These are generally due to the effect of temperature changes on the plastic parts.

Starting in heating mode for heat pump systems:

- If the unit starts at low ambient temperatures, it takes a little while to reach a comfortable room temperature. When the unit is started by the remote control, it emits a signal beep, but the louvre does not swing and the fan does not run until the operating temperature has been reached. During this period the P indicator light is on.